



UPDATES ON OUR TEAM

The Berwick Auto Electrics & Mechanical team have had a lot of exciting updates over the past season! Our team members have been working hard over the past couple of months and we are proud of all their achievements.

Paul has just been appointed as president of the Auto Electrical Division at the VACC. He is also the Vice President of the new Pakenham RDA. As the owner of Berwick Auto Electrics & Mechanical, Paul has contributed to the local community for over 35 years servicing cars. We are proud of his new achievement and are looking forward to see his future successes.

The rock of our team, Anne Beck, has also been appointed a position at the new Pakenham RDA. She is now the secretary of this organisation. We're so exited to see what Anne brings to the table of this organisation!

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Additionally, we have had a HUGE internal milestone. Our team member Allan has now been with Berwick Auto Electrics & Mechanical for 31 years! He started with us 4 years into the business and stuck with us through thick and thin over the years.

We are looking forward to more exciting updates for our team!

GATED YARD FOR AFTER HOURS

Our workshop has a new gated yard that can be used to drop off or pick up your car after hours. This gated car yard provides greater flexibility for our customers so that they can manage their servicing at a time that suits them best. It also helps avoid school times so that you're not sitting in traffic!



CLYDE ROAD MARCH 2021 UPDATES

For those keeping up with the Clyde Road underpass updates, please see the latest update from the Level Crossing Removal Project for March works regarding <u>changes to the</u> <u>Berwick station car park and night works</u>.

You can also take a look at the progress photos here.



HOW WE CONTINUE TO BE THE PREFERRED MECHANIC IN BERWICK

A car is one of the biggest purchases we make during our lives. It provides us the freedom of movement and often assists us in earning an income. It is important to send your car in for regular maintenance to prevent major safety issues, keeping you and your family safer on the roads. Berwick Auto Electrics & Mechanical offers our clients high quality service to keep your car in great condition.

Below are the benefits of servicing your car with Berwick Auto Electrics & Mechanical:

Accredited service

Berwick Auto Electrics & Mechanical offers our clients accredited mechanic services from leading industry associations, RACV and VACC. Our RACV accreditation demonstrates that we continue to expand our knowledge in this industry with regular training. With this continued dedication to growth, our mechanics are up to date in their practices. On the other hand, our A grade certification by VACC demonstrates our adherence to stringent criteria set by this association for mechanical workshops. With our accredited service, you can be sure your car is in good hands!

Amenities for your convenience

Berwick Auto Electrics & Mechanical offers amenities for our customers in addition to our high quality car servicing. We have a waiting room available for you while you wait for your service to be completed. If your service looks like it will take some more time, we also offer a complimentary loan car so you can go about your day. We believe that our clients should always have the freedom of movement and ensure that these loan cars substitute your car perfectly for the required amount of time. With these small touches, we invest in our customer experience to provide you with a smooth service.

Trusted by our customers

Our customers are confident in our services and have reviewed our services positively on Google and Facebook. We value our customer feedback greatly and reply to customer feedback where we can and ensure that we are providing the highest quality services. Want to share your experience of servicing your car with Berwick Auto Electrics & Mechanical? Leave a review on <u>Facebook</u> or <u>Google</u> today!

Planning to get your car serviced soon? Don't forget your RACV membership card to receive a 5% discount off your service or repair with Berwick Auto Electrics & Mechanical. Happy motoring!



HOW TO KEEP YOUR CAR BATTERY HEALTHY

You don't have to be mechanically minded to keep your car battery healthy. While they don't last forever, and factors like battery type, age, use, frequency of service and weather can affect how long it lasts, it's easy to look after and help extend the life of your car's battery.

Here are some simple steps you can take to help keep your car battery in tip top shape:

Drive your car!

Your car is designed for driving, and one key factor for a healthy battery is that you drive it. Yes, driving your car helps keep the car battery healthy. The battery charges as you drive and the battery will be its happiest the closer it is to a full charge.

Check your lights before you walk away

When you've parked and locked your car double check that you haven't left any interior or exterior lights on, especially push on interior lights that you may have knocked with your hands when getting something out of the car. If a light is left on, it'll start to drain your battery and if this happens frequently it'll start to impact the health of the battery.

Avoid leaving your car unused for long periods

If you won't be using your car or you're going on a long holiday, i.e. longer than a month, consider connecting a maintenance or trickle charger to the battery. This will help prevent self-discharge and ensure the battery remains charged.

Check how long it's been under the hood

On average, most batteries are designed to last at least 2 to 3 years, and beyond that, they will eventually lose the ability to hold full charge, and over longer term, you'll start to notice issues. So, if the battery has been used for over 3 years and your car is becoming more and more sluggish to start, chat with your mechanic (before you get stuck somewhere with a flat battery!).

Keep it clean

Keep the top of the battery clean and dry and remove any build up. Battery terminals corrode over time, so removing any build up will help. To do this you could scrub the terminals using water and a small firm brush and then dry using a clean cloth. While you're keeping it clean, check the battery for any bulging, cracking or leaking. If you notice any of these signs of wear, it's time for a new battery.

Get your car serviced regularly

Keep your car's engine in tip top shape by getting it serviced regularly. Bad engine condition can place even more demand on the battery, impacting its performance and health.

At Berwick Auto Electrics and Mechanical, our qualified mechanics check the health of your car battery at every service. Our battery check teamed with you driving the car and keeping the battery healthy between services keep all bases covered.

CONTACT US TODAY!



REVIEW BERWICK AUTO ELECTRICS & MECHANICAL

We greatly appreciate reviews put online by our loyal customers to let other people know about the service at Berwick Auto Electrics & Mechanical and our client's satisfaction levels. We try very hard to provide great levels of customer service and fantastic care for your vehicle.

If you have some time and would like to share your experiences with Berwick Auto Electrics & Mechanical, please submit a review on <u>Google</u> or <u>Facebook</u>!

We would be very appreciative.



Berwick Auto Electrics &

<u>Mechanical</u> 29 Enterprise Ave, BERWICK VIC, 3806

<u>03 9707 3617</u>

RACV Accredited Auto Care Centre



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